

# Supported Employment Services

## Service Characteristics

High quality, individualized, integrated job search, placement, and coaching services.

Empowerment of participants to seek and maintain competitive, integrated employment of their choice in their communities. Staff-to-client ratio is 1:1 for "Individual Placements," 1:3-8 for "Group Placements."

## Eligibility

Adults with intellectual/developmental disabilities who have a desire to work independently, can arrange some means of transportation, and are eligible for Supported Employment funding via the Department of Rehabilitation are eligible for services without regard to functioning levels, behavioral characteristics, ambulatory status, etc.

## Settings

Job placement and job coaching services are available throughout San Diego County. Job locations are determined by individual vocational preferences matched with community employment opportunities. Some of the employers Community Interface Services has partnered with are:

**Costco**  
**La Costa Glen**  
**The Marriott**  
**Stater Brothers**  
**Best Buy**

**Target**  
**Sprouts**  
**Carlsbad Unified**  
**School District**  
**Vons**  
**Albertsons**

**Big Lots**  
**Camp Pendleton**  
**Carlsbad Library**  
**CVS**  
**WalMart**

## Funding/Referral Sources

The Department of Rehabilitation and Regional Center

## Supports and Services

Hours, days and frequency of services are determined individually based on participant and employer needs/desires and funding parameters.

### Individualized Job Development Services:

- Career exploration and analysis of preferred employment outcomes
- Current information on the local job market and employment opportunities
- Assistance with resume development, applications, and interviews

### Job Placement Services:

- Assessment of job seeker skills
- Analysis of jobs and employer consultation
- Work site modifications and accommodation recommendations
- Orientation to employer practices and culture

### Job Retention Services:

- On-the-job coaching provided by qualified and trained staff members who meet or exceed established hiring criteria
- Assistance with inclusion in the workplace and equal access to activities, benefits, and advancement opportunities
- Off-the-job services may include mobility training, Social Security wage reporting/benefit management, job readiness training, social skills development, and self-advocacy skills training
- Employment crisis intervention planning to include referral to other agencies or provision of support
- Support to access and use technology when services are provided remotely



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